

FEMA Appeals Program Checklist

HOUSING ASSISTANCE (FEMA)

1. Must meet owner-occupant standard
2. FEMA agrees home is uninhabitable
3. Does client have insurance?

HOME REPLACEMENT ASSISTANCE (FEMA)

1. Alternative to repair assistance
2. Home was a total loss due to disaster
3. Max award is \$10,000

RENTAL ASSISTANCE (FEMA)

1. Renters and Homeowners are eligible
2. Home must be uninhabitable due to the disaster OR home is inaccessible due to disaster
3. Client must temporarily relocate until home is repaired or they have permanent housing
4. Ask about renters' insurance
5. Can seek Continued Rental Assistance

TRANSITIONAL SHELTERING ASSISTANCE (FEMA)

1. Payments are made directly to hotel/motel
2. Need to apply for this with an approved hotel/motel
3. Does the client have a voucher? Do they need it extended? Do they have a place to use it?

PERSONAL PROPERTY (HHSC ONA)

1. Must be an essential item damaged by the disaster
2. The client has a serious need for the disaster damaged item
3. The damaged item is not covered by insurance
4. How was the item damaged? (flood, sewage, electrical, blown away, etc)
5. Ask about damaged appliances and estimates

TRANSPORTATION (HHSC ONA)

1. Must be an essential vehicle
2. Ask how many vehicles per household
3. Ask if there are any vehicles that were not damaged
4. Ask if there is a reason why they need multiple vehicles (work/school)
5. Did the vehicle have insurance?
6. Was the vehicle registered in Texas?
7. Does the damage affect the drivability of the vehicle?

MEDICAL, DENTAL, CHILDCARE,
FUNERAL, MOVING & STORAGE,
CLEAN UP, MISCELLANEOUS

OTHER NOTES